

CANCELLATION AND REFUND POLICY

Everyone must agree to the Booking Cancellation Policy as part of the Terms of Service (Services Agreement) for any kind of transactions/bookings to be done by our website/platform. SunoStudios.com will initiate all refunds, fees, or applicable payments in accordance with this policy. We also reserve the right to collect any fees for cancellations in accordance with this Booking Cancellation Policy. In any change in the plan of the session by either user or studio owner and booking needs to be cancelled, Suno Studios applies following cancellation policy:

1. Cancellation Guidelines and policies

Type of Cancellation	Refund Amount / Cancellation Fee
Booking Cancelled by the Studio Owner	Full refund to the user.
Booking cancelled by the user, >5 days before the scheduled booking	Full refund to the user.
Booking Cancelled by the User, 48 hours to 5 days prior of booking schedule	70% refund, 30% Cancellation Fee.
Booking Cancelled by the Musician, Within 48 hours of booking schedule	No Refund

For any query or support related to the cancellation of a booking, you can reach out to us at contact@sunostudios.com.

2. Rescheduling

When approved by both the parties (User and Studio Owner) in the booking agreement, a booking may be rescheduled if mutually agreed upon. The rescheduled booking must be the same duration as the original confirmed booking and also mutually agreed upon in a time period that complies with the above Cancellation Policy.